**An Over the Top Welcome**

**(How to treat visitors)**

**1. A Personal \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 - A 1st time rider should never \_\_\_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ on the bus.

 - Every worker should \_\_\_\_\_\_\_\_ them \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

 - Our actions towards 1st time guests speak one of two things:

 1. We \_\_\_ \_\_ about you and are \_ \_\_\_\_\_ you came.

 2. Thanks for coming but it’s not that \_\_\_\_\_\_\_ \_\_\_ \_\_\_ \_\_\_\_\_\_\_.

 - From the Runner… to the Driver… to the Secretary… to the worker who sits next to them on the ride to church, they ought to feel \_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_!

**2. A Clear \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 - A 1st time rider should not feel \_\_\_\_\_\_\_ when they come to church.

 - Our job is to clearly explain to them what will \_\_\_\_\_\_\_ \_\_\_\_\_ \_\_\_\_. - “TTT” Method -

 • \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 • \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 • \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 - Every 1st time rider should receive a \_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_ to class and be introduced to their \_\_\_\_\_\_\_\_\_\_\_.

 - Ask one of your faithful riders to be their “\_\_\_\_\_\_\_\_\_\_\_” for the day.

 - The more \_\_\_\_\_\_\_\_\_ we make it for new riders, the more \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ they will be at our church.

**3. A Return \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 - One of the keys to keeping new riders is proper \_\_\_\_\_\_\_\_-\_\_\_.

 • Starts when we drop them off at \_\_\_\_\_\_\_ on Sunday.

 - Every 1st time rider should be \_\_\_\_\_\_\_\_ to their front door.

 - Parent’s should be \_\_\_ \_\_ and \_\_\_\_\_\_\_ \_\_.

 • Continues with a Saturday visit in the \_\_\_\_\_\_\_\_\_.

 - If not home, leave a hand written note on the flyer.

 - Always \_\_\_\_\_\_\_\_\_ that a 1st time rider will ride again.

 • Is Completed when the visitor either becomes a \_\_\_\_\_\_\_ \_ \_\_\_\_\_\_\_ or a \_\_\_\_\_\_\_ \_\_\_\_\_\_ contact.

Every child who comes to FBC will want to come back for one of two reasons:

 1. Because they \_\_\_\_\_\_\_\_ \_\_\_\_\_\_!

 2. Because they \_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_!

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